

Introduction

- To use the CPMS 2.0, two actions need to be completed:
 1. Create an EU Login account with 2-factor authentication activated
 2. Request access to CPMS 2.0
- Follow the steps in this guide to be able to use CPMS 2.0

CPMS 2.0 Homepage



CPMS 2.0



Click here to **create an EU Login account**

CPMS 2.0

Clinical Patient Management System

Login

To access this system, you need an EU Login account.
Click [here](#) to create one, if needed

Click here to log in or **request CPMS access**

Clinical Patient Management System (CPMS)

The CPMS is a secure and fully GDPR compliant IT platform aiming to facilitate the cross-border discussion of rare clinical cases.

The platform is supervised by the Directorate General for Health and Food Safety (DG SANTE) of the European Commission and funded under the EU4Health Programme.

The CPMS 2.0 is open source, distributed under the EUPL license.

About Us

The European Reference Networks (ERNs) are cross-border networks that bring together EU reference hospitals to tackle rare, low prevalence and complex diseases and conditions requiring highly specialised healthcare.

Help & Support

Getting set-up and logged into CPMS 2.0

EU Login dual factor authentication set-up

Frequently asked questions

Supporting documents

[Privacy Policy](#)

[Cookies](#)

Contact Us

Sante-ERN-CPMS-itsupport@ec.europa.eu

EU LOGIN

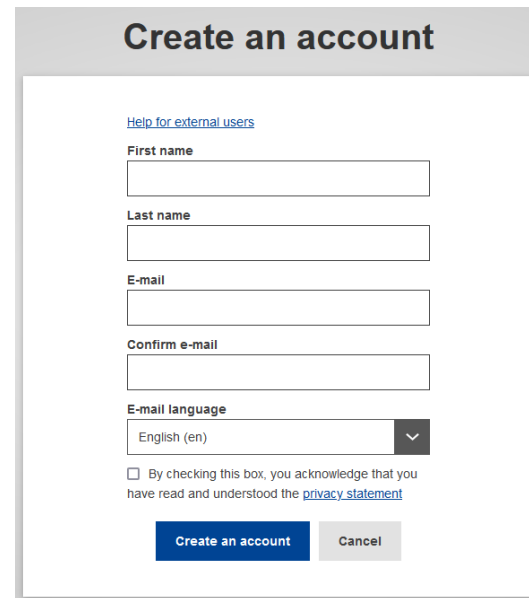
Create EU Login

Go to the EU Login sign-up page

<https://webgate.ec.europa.eu/cas/eim/external/register.cgi>



Enter your details to create an account →



The screenshot shows a web form titled "Create an account" with a grey header. Below the title is a link "Help for external users". The form contains several input fields: "First name", "Last name", "E-mail", and "Confirm e-mail". Below these is a dropdown menu for "E-mail language" with "English (en)" selected. At the bottom, there is a checkbox with the text "By checking this box, you acknowledge that you have read and understood the [privacy statement](#)". Two buttons are at the bottom: a blue "Create an account" button and a grey "Cancel" button.

Create EU Login

→ You will receive a confirmation email

Dear ...,

You have been registered in EU Login.

Your email address is [...@...](#).

To create your password, follow the link below:

[this link](#)

You have a maximum of 5 min, starting from the time that this message was sent, to create your password, but you are encouraged to do so immediately if possible. After this time, you can make another request by following the same link: you will then need to re-enter your username and confirm your request.

If the above link does not work, you can copy the following address (make sure the complete address is copied!) and paste it into your browser's address bar:

<https://ecas.ec.europa.eu/cas/init/initialisePasswordLogin.cgi?xxx...>


Instead of replying to this message, if you have a problem, please follow the help or contact information on the site where you were trying to register.

Note that it may take up to 5 minutes after reception of this mail before the above-mentioned site will recognize your registration.

Sent to you by EU Login

Click on this link in the email to set your unique password

New password

 Please choose your new password.

n...
(External)

New password

Confirm new password

Submit

Passwords cannot include your username and must contain at least 8 characters chosen from at least three of the following four character groups (white space permitted):

- Upper Case: A to Z
- Lower Case: a to z
- Numeric: 0 to 9
- Special Characters: !"#%&'()*+,-./:;<=>?@[\\]^_`{|}~

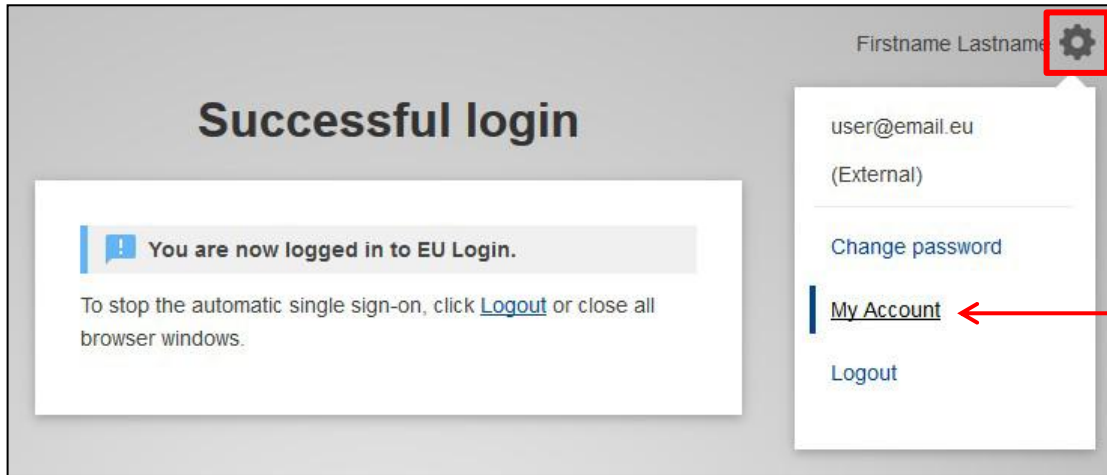
Examples: SEN5RbaW GwOzMg9m U(nuCuwh

[\[Generate other sample passwords\]](#)

Link Mobile Phone Number

Log in to EU webgate with EU login credentials

- <https://webgate.ec.europa.eu/cas>

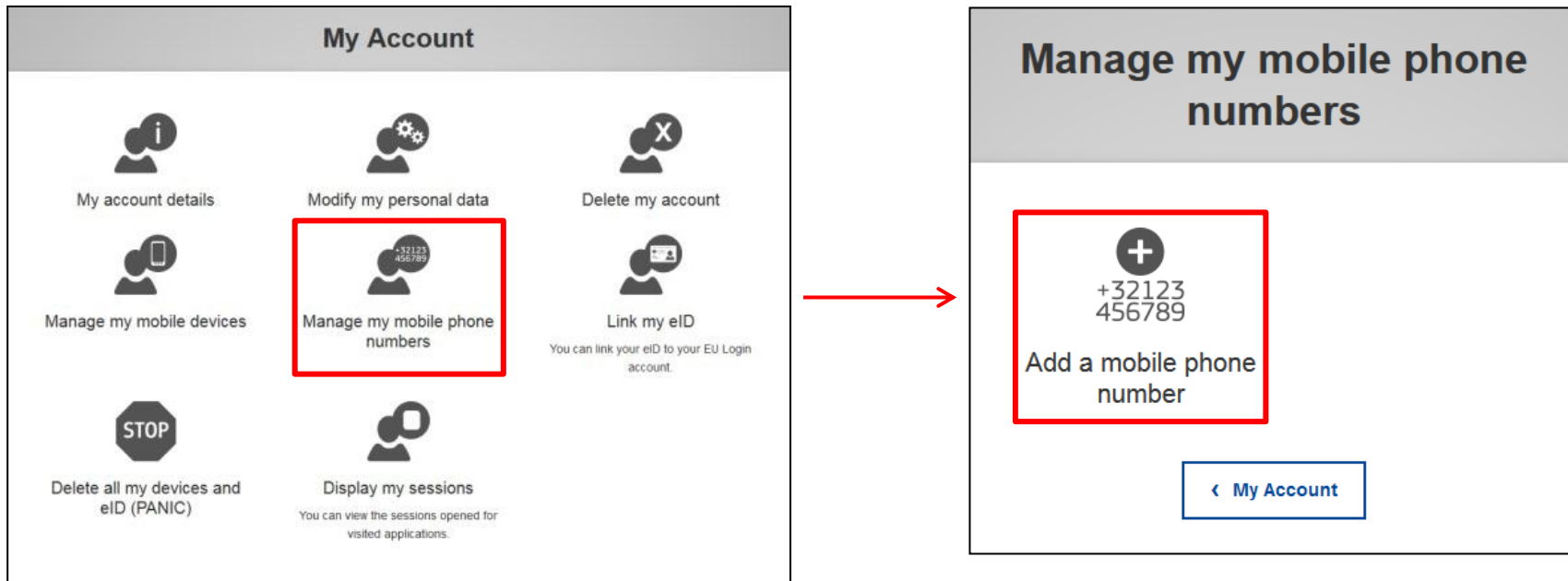


Hover mouse over
the gear symbol

Click on "My Account"

Link Mobile Phone Number

At your account page, go to “Manage my mobile phone numbers” and add your number



Link Mobile Phone Number

Input phone number as shown on the screen

Add a mobile phone number

Mobile phone number

International format including country code,
e.g. for Belgium: +32 123 45 67 89

Add **Cancel**



Challenge code for adding a mobile phone number, sent by text message

Please enter the challenge code that was texted to your mobile phone.

It might take up to 8 minutes for the message to reach your mobile phone.

Mobile phone number

Text message challenge code

-

Finalise **Cancel**



Number successfully registered

2-Factor Authentication

- To use **2FA** (2-factor authentication) with your EU Login Account, a **Mobile Device** needs to be **linked**
- Additionally, the **EU Login App** needs to be **installed** on your phone and **initialised**

Download the EU Login app on your Mobile Device

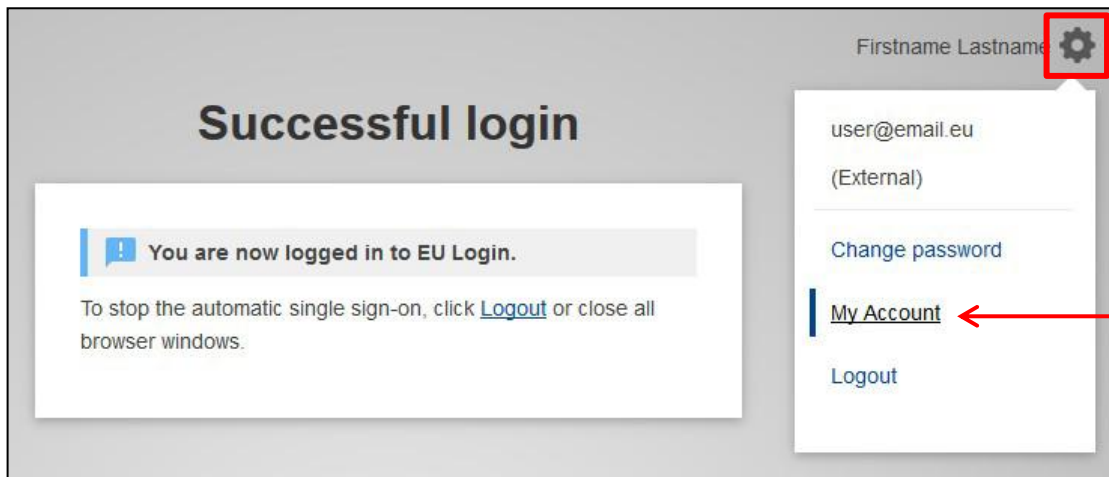
Search for „EU Login“ on your mobile device's app store or go to one of those links



Add a Mobile Device to your EU Login Account

Log in to EU webgate with EU login credentials

- <https://webgate.ec.europa.eu/cas>

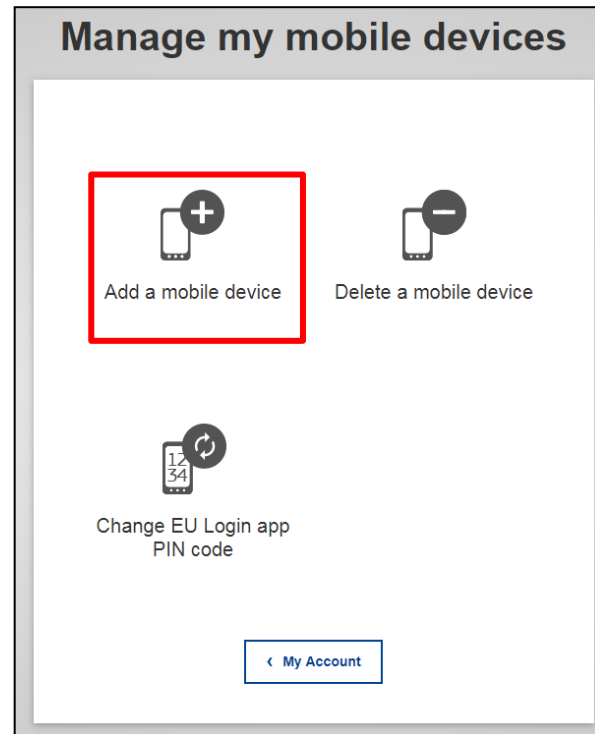
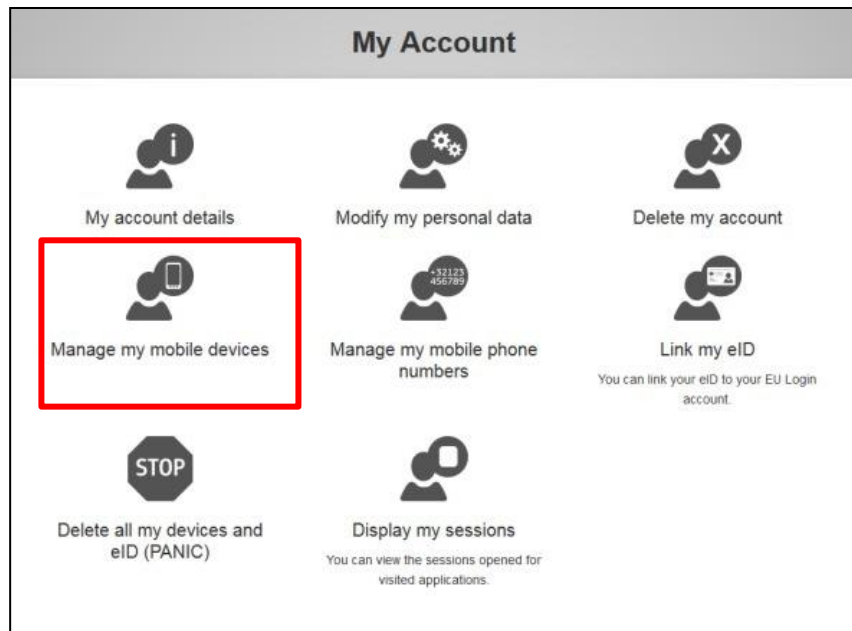


Hover mouse over
the gear symbol

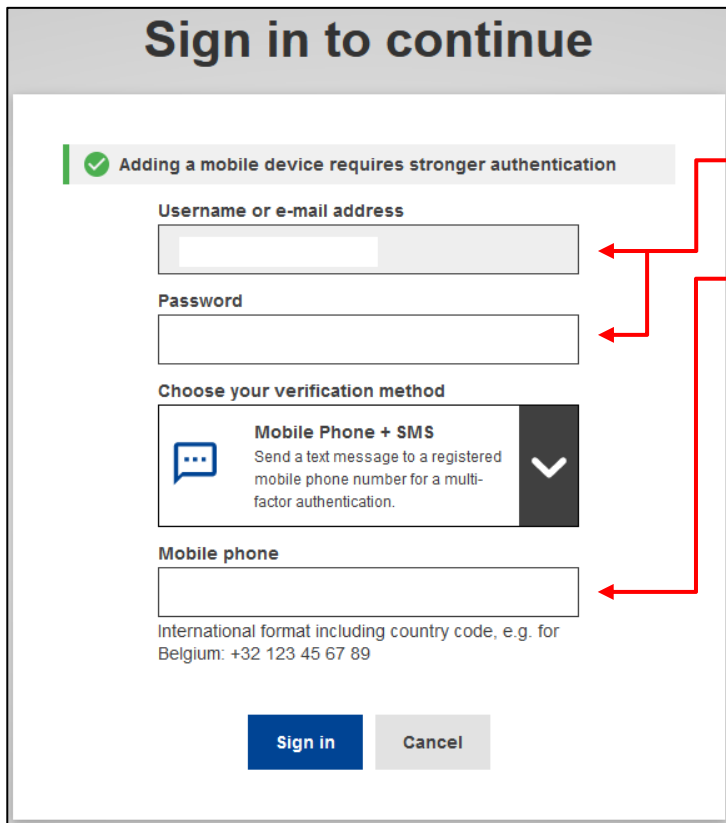
Click on "My Account"

Add a Mobile Device to your EU Login Account

At your account page, go to “Manage my mobile devices” and add your phone



Add a Mobile Device to your EU Login Account



Sign in to continue

✓ Adding a mobile device requires stronger authentication

Username or e-mail address

Password

Choose your verification method

Mobile Phone + SMS
Send a text message to a registered mobile phone number for a multi-factor authentication.

Mobile phone

International format including country code, e.g. for Belgium: +32 123 45 67 89

Sign in Cancel

Adding a Mobile Device to use for 2FA:

- Enter the email-address and password associated with your EU Login.
- Enter the mobile phone number of the device you want to use the EU Login App on (it is strongly recommended to use the phone with the number associated with your EU Login Account from page 5)

Add a Mobile Device to your EU Login Account

Fill out the fields and click submit

Add a mobile device

Please give a name to identify your mobile device and a PIN code to use for it.

Your device name

Your 4 digit PIN code

You will be required to enter this PIN code on your mobile device to use the EU Login mobile app.

Confirm your PIN code

Choose something easy and obvious, like „Work Phone“

Choose a PIN for future use

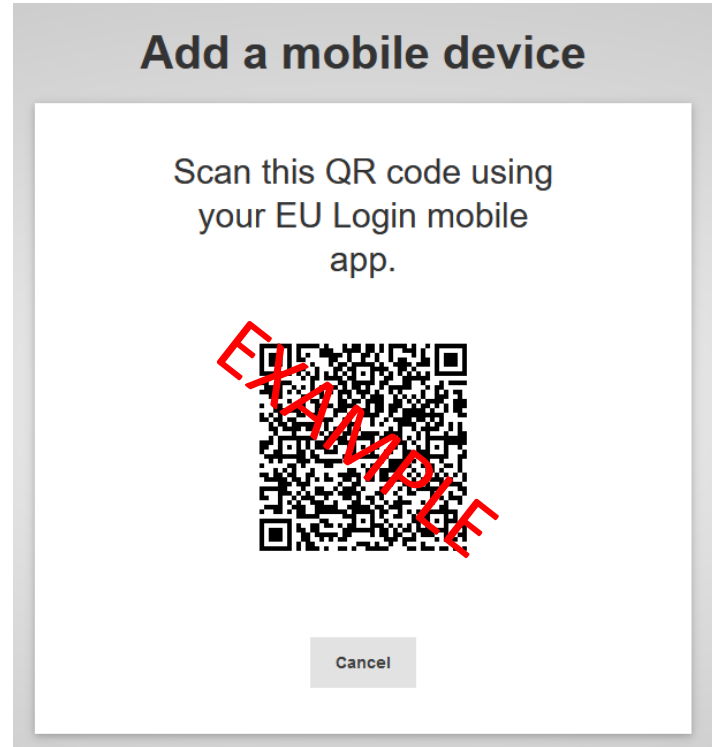
Repeat the PIN here

Submit (this will generate a QR code that is needed to initialise the EU Login App, see following pages)

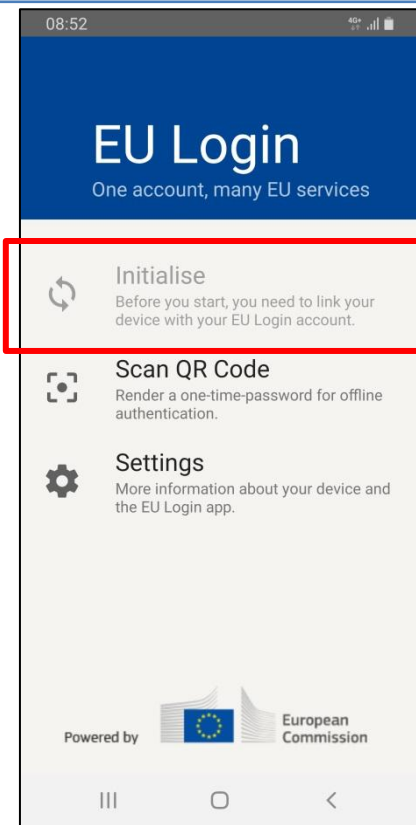
Initialise the EU Login App

After you have submitted your PIN, a QR code will be generated on the computer you are using. You will need to scan this QR code in the EU Login App to initialise it, as described on the following pages.

If you already have a mobile device connected to your EU Login and only want to initialize the app, you may need to delete the device and add it again to get the QR code.



Initialise the App



- In the EU Login app on your phone, select „Initialise“ to scan the QR code on your computer screen
- In the App, you will need to confirm the initialization with your PIN (created on page 14)
- You can now use the EU Login App

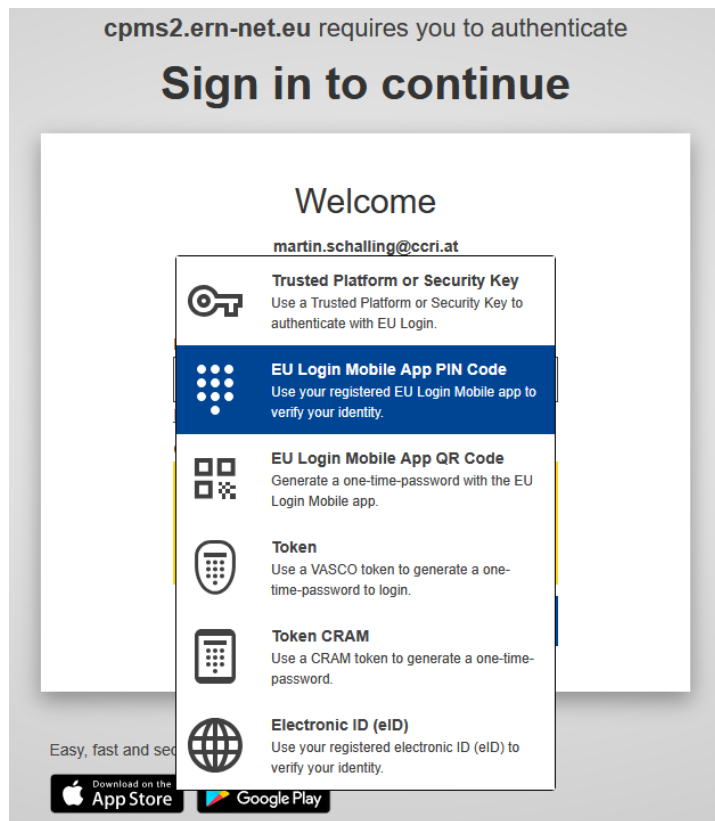
Add a mobile device

Scan this QR code using your EU Login mobile app.



Cancel

Using the EU Login App




When logging in to EC IT services (CPMS), enter your password and select the option to use the [EU Login Mobile App PIN Code](#). When you do so, you need to open the app on your phone to put in the PIN you chose when setting up your EU Login account.

It might take a couple of seconds for the login prompt to show up when opening the app.

If your phone uses biometrics (e.g. fingerprint, face recognition), this method can be chosen on the phone instead of entering the PIN.

CPMS 2.0 ACCESS

<https://cpms2.ern-net.eu/screen/home>

**CPMS 2.0**



CPMS 2.0

Clinical Patient Management System

Login

To access this system, you need an EU Login account.
Click [here](#) to create one, if needed

Click on Login

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Sign in with EU Login credentials

EU Login
One account, many EU services

English (en)

WARNING | 06-05-2025
By 30 June 2025, authentication by SMS will stop. If you use this method, you must switch to a more secure alternative immediately to avoid disruption to your work. To configure another method, go to 'My Account' at the bottom of the page. For more details, see the 'Help' link below.

CPMS2 requires you to authenticate


Sign in to continue

Enter your email address or unique identifier



[Create an account](#) **Next >**

Or

If you do not wish to create an EU Login account, you can sign in by using one of the following third-party sign-in options ("Sign-In Service"). [Read more](#)

 [Sign in with your eID](#)

Easy, fast and secure: download the EU Login app

Here, fill in the email address from your EU Login account and click Next.

Sign in with EU Login credentials

The screenshot shows the EU Login interface. At the top left, it says 'EU Login' and 'One account, many EU services'. At the top right, there is a language selector set to 'English (en)'. A warning banner at the top states: 'WARNING | 06-05-2025. By 30 June 2025, authentication by SMS will stop. If you use this method, you must switch to a more secure alternative immediately to avoid disruption to your work. To configure another method, go to 'My Account' at the bottom of the page. For more details, see the 'Help' link below.' The main heading is 'CPMS2 requires you to authenticate' followed by 'Sign in to continue'. Below this is a 'Welcome back' message for an '(External)' user, with a link to 'Sign in with a different email address?'. There is a 'Password' field with masked characters and a link to 'Lost your password?'. Under 'Choose your verification method', the 'EU Login Mobile App PIN Code' option is selected, indicated by a checkmark. A 'Sign in' button is at the bottom right.

Here, fill in the password from your EU Login account.

Choose **EU Login Mobile App PIN Code** as verification method and click Sign in.

Open the EU Login app on your phone to sign in.

Guest Profile

European Commission CPMS 2.0 - TEST

Martin Schilling

☒ Clinician ☐ Assistant

Are you a member of ERN?

Please select

☐ Yes ☒ No

Professional Information

Please select

Healthcare provider / hospital *

Hospital 1

Which ERN invited you *

<input type="checkbox"/> EURO-NMD	<input type="checkbox"/> ERKNet	<input type="checkbox"/> ERN-LUNG
<input type="checkbox"/> ERN-RND	<input type="checkbox"/> GUARD-HEART	<input type="checkbox"/> CRANIO
<input type="checkbox"/> EpiCARE	<input type="checkbox"/> BOND	<input type="checkbox"/> EURACAN
<input type="checkbox"/> ERNICA	<input type="checkbox"/> ITHACA	<input type="checkbox"/> TRANSPLANTCHILD
<input type="checkbox"/> MetabERN	<input type="checkbox"/> RARE-LIVER	<input type="checkbox"/> Endo-ERN
<input type="checkbox"/> ReCONNET	<input type="checkbox"/> VASCERN	<input type="checkbox"/> RITA
<input type="checkbox"/> ERN-SKIN	<input type="checkbox"/> eUROGEN	<input type="checkbox"/> GENTURIS
<input checked="" type="checkbox"/> PaedCAN	<input type="checkbox"/> EuroBloodNet	<input type="checkbox"/> ERN-EYE



Working Country *


Austria

Next >

If you are a Guest (e.g. not located in an ERN Member institution), select No here, fill in the name of your hospital, select PaedCan and your working country.

Complete Profile

**CPMS 2.0** 

Martin Schalling 


[Public Page](#) > [Sign Up](#)

Sign Up

Please complete these questions to request access to New CPMS.


Sign Out

Page 1 of 3

Which category best describes your role? 

Please select

☒ Clinician ☐ Assistant

Are you a member of ERN? 




Please select


☒ Yes ☐ No

Professional Information

Please select

Healthcare provider / hospital *

 St. Anna Kinderspital & St. Anna Kinderkrebsforschung  


ERN * 


☐ RITA ☒ PaedCAN

Next >

Select the options that are correct for you and click Next.

Complete Profile

**CPMS 2.0** TEST

Martin Schalling 

[Public Page](#) > [Sign Up](#)

Sign Up

Please complete these questions to request access to New CPMS.


Sign Out

Page 2 of 3

Clinical Focus
Please enter some information about yourself and your areas of expertise.

Cares for *
☐ Adult ☒ Pediatric

Profession *

 Paediatrician

×

🔍

Thematic Area *

Solid Tumour X

Thematics ▼

Subthematic Area

Subthematics ▼

In your own words, what is your specific clinical or research focus, for which you feel competent to give expert advice?


Please insert here, what is your specific clinical or research focus, for which you feel competent to give expert advice


Back

Next >

Select the options that are describe your work profile and click Next.

Submit access request

**CPMS 2.0** - TEST -

Martin Schalling 

[Public Page](#) > [Sign Up](#)

Sign Up

Please complete these questions to request access to New CPMS.

Page 3 of 3

Overview

Please review your information before submitting

1 Information from EU login

Name * Martin Schalling

Email * m.schalling@gmx.at

EU username * -

2 Professional Information

Role * Healthcare Professional

ERN * PaedCAN

Healthcare provider / hospital * St. Anna Kinderspital & St. Anna Kinderkrebsforschung

3 Clinical Focus

Cares for * Pediatric

Profession * Paediatrician

Thematic Area * Solid Tumour

Subthematic Area

Focus area -

Sign Out

Edit

Submit access request

You can double check all the entries you have made. To go back, click on **Edit**.

To complete the process, click **Submit access request**.